
Product Overview

Introducing ImageStor

ImageStor is an easy-to-use storage management program. It provides a quick method for backing up and restoring your entire hard drive.

Why use ImageStor?

Today, data security means more than keeping unauthorized users away from your system or guarding against viruses. It means being able to make a backup of the enormous amount of data that workstations and servers can hold.

Every day that goes by without a backup is a risk. You are gambling that your hard disk won't crash, or that someone will not accidentally erase your files, or that viruses will not infect your data. The only way you can really protect your data is to keep it in more than one place. This can be accomplished by using ImageStor in these two ways:

- Copy data to tape and keep the tape in a safe place
- Copy data to another disk.

You can make ImageStor work for you to recover from a disaster caused by losing system data. Just back up your system using ImageStor on a regular basis.

 We recommend that you back up your data at least once each week.

What does ImageStor do?

Using ImageStor, you take a “snapshot” of your hard disk, and create a bootable diskette which you can use to restart your computer and restore data in the event of data loss. The main function of ImageStor is to provide you with rapid restoration of workstation data.

ImageStor is different from other backup and restore products in that it creates an image of your entire system, rather than performing a file-by-file backup. This process greatly decreases the time it takes you to back up and restore a system, and you don't have to learn a lot about the storage management program before getting started.

ImageStor is a DOS-based application. Its dialog-driven user interface makes it easy to learn, and allows you to quickly receive maximum product functionality. ImageStor allows you to create an image of any system running a DOS partition (area in memory used to launch programs).

Key Features and Benefits

ImageStor offers a fast, easy, and reliable method of protecting your data against system crashes. The table below outlines the key features of ImageStor and the primary benefits of each feature.

Key Features	Benefits
Backs up an image of your entire system	Reduces the time involved in backing up and restoring your system
Dialog-driven user interface	Reduces learning curve and the time it takes to become productive
Able to backup data from any DOS partition	Operating systems running DOS partitions (area in memory used to launch programs) can be protected
Allows creation of a bootable diskette	Rapid restoration of workstation data

Where to Go from Here

This Getting Started guide gives you the instructions you need to install and use ImageStor. The table below shows where you can find the instructions for the task you want to perform.

If you want to . . .	See . . .
Make a bootable diskette to restore your system	"Creating a Bootable Diskette" on page 17
Copy an image of a drive	"Creating a backup (copy)" on page 18
Restore the data from a tape or drive	"Restoring data" on page 19
Set ImageStor preferences	"Setting Preferences" on page 20
Use a real-life example	"Making ImageStor Work for You" on page 21
Learn more about McAfee products and services	"McAfee at a Glance" on page 9

McAfee at a Glance

McAfee's mission

McAfee's mission is to help our customers operate their computers and networks more efficiently and economically. We do this by offering a variety of tools—from our family of anti-virus products to our network management tools. Our electronic distribution system lets you evaluate our software before purchasing it, and our products are supported by an award-winning technical support staff.

McAfee is committed to developing products that are compatible with enterprise-wide network tools and industry-standard databases. Read on to discover how our products can help you work smarter.

Preview of McAfee's product line

The McAfee family of anti-virus products is a collection of workstation and server-based software packages. We provide the most comprehensive suite of network security management tools available today—not only in terms of the extensive functionality these products put at your fingertips, but also the wide range of operating systems, workstations, and network systems they support.

McAfee provides a single source for the most extensive and best integrated line of network management tools on the market. Using these tools allows you as the LAN administrator to automate tasks required to manage assets and protect the integrity of your network, both now and in the future.

We continually update our product line to include the tools you need to be effective in this fast-paced and changing computing environment. Use the table below to find the McAfee product that best suits your needs.

To automate. . .	McAfee offers. . .
Security management	<p>VirusScan—World's #1 selling anti-virus product for PC desktops (DOS, Windows 3.1, and OS/2).</p> <p>NetShield—server-based anti-virus product that protects against virus infections.</p> <p>ROMShield—ROM-based anti-virus technology that protects against boot virus infections.</p> <p>Scan95—Windows 95-based anti-virus product for PC desktops.</p> <p>WebScan—virus protection from files downloaded from the Internet or copied from E-mail messages. Also, provides instant access to the Internet.</p>
Network management	<p>Saber LAN Workstation—integrated LAN management tool that incorporates the best of McAfee's asset, desktop and configuration, support, and storage management products.</p>
Asset management	<p>BrightWorks—integrated software metering, asset management, software distribution, and help desk components.</p> <p>LAN Inventory—complete hardware and software asset management for NetWare.</p> <p>SiteMeter—best-selling software license metering product that helps companies maintain license compliance and minimize software costs.</p> <p>SiteExpress—enterprise-wide electronic software distribution product for automating the process of distributing applications and operating systems, including Windows 95.</p>
Desktop configuration management	<p>NetTools—centralized management of Windows desktops (Windows 3.1, Windows NT, Windows 95) in NetWare and Microsoft NT environments.</p>

To automate. . .	McAfee offers. . .
Support management	LAN Support Center —centralized help desk for problem tracking and resolution. NetRemote —lets you control remote workstation processes without leaving your desk.
Storage management	ServerStor — file server backup, restoration, and data management solution for the NetWare and Windows environments

How to contact us

To order or for more information about our products, we invite you to contact our Customer Service department at (408) 988-3832. Or you can contact us at the following address:

McAfee, Inc.
2710 Walsh Avenue
Santa Clara, CA 95051-0963
U.S.A

McAfee's customer and technical support

McAfee is famous for its dedication to customer satisfaction. McAfee's customer support, technical support, and product development departments provide real-time technical support and problem resolutions.

Use the following information to contact McAfee Technical Support.

Phone	(408) 988-3832
FAX	(408) 970-9727
FAX-back system	(408) 988-3034
Hours	6 a.m. to 5 p.m. PST Monday through Friday
McAfee BBS	(408) 988-4004 1200 bps to 28,800 bps 8 bits, no parity, 1 stop bit 24 hours, 365 days a year
CompuServe	GO MCAFEE
Internet	support@mcafee.com
America On-line	keyword MCAFEE
Microsoft Network (MSN)	GO MCAFEE
World Wide Web	http://www.mcafee.com

To speed the process of helping you use our products, please make note of the following before you call:

- Product name and version
- Computer name and model, and the name of any additional hardware
- DOS type and version
- Network name, operating system, and version
- Contents of your AUTOEXEC.BAT, CONFIG.SYS, and system LOGIN script
- Specific steps to reproduce the problem, if applicable.

McAfee training

For more information about scheduling onsite training for any McAfee product, call Customer Service at 800/338-8754.